











Covering Wisconsin

Extension Northwoods Forum
May 7, 2024





This presentation is supported by the Centers for Medicare and Medicaid Services (CMS) of the U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling \$3,131,871 with 52% funded by CMS/HHS and \$99,000 amount and 2% funded by non-government source(s). The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by CMS/HHS, or the U.S. Government.

Introduction



Tony Lee

Navigator Lead - Northeast Covering Wisconsin

What We Do



Covering Wisconsin

Covering Wisconsin (CWI) is a grant and contract-funded program of UW-Extension that helps people in Wisconsin **find and use health insurance**.

Health Insurance Navigators

A Navigator entity since 2014, our expert health insurance Navigators are federally certified to provide free help statewide.



let free, local help!



Education, Outreach, Promotions, and Partnerships

Our team creates consumer-tested materials and offers training for professionals and partners on health insurance topics.



Covering Wisconsin: Health Insurance Navigator

Health Insurance Navigators provide:

- free help
- year-round
- for all Wisconsin residents
- for all parts of the health insurance journey:
 - answering questions, big or small
 - HealthCare.gov, BadgerCare Plus, and Medicaid enrollment
 - finding financial help
 - billing or coverage problem resolution
 - locating community programs to help pay for insurance or medical care



Introduction



Allison Espeseth

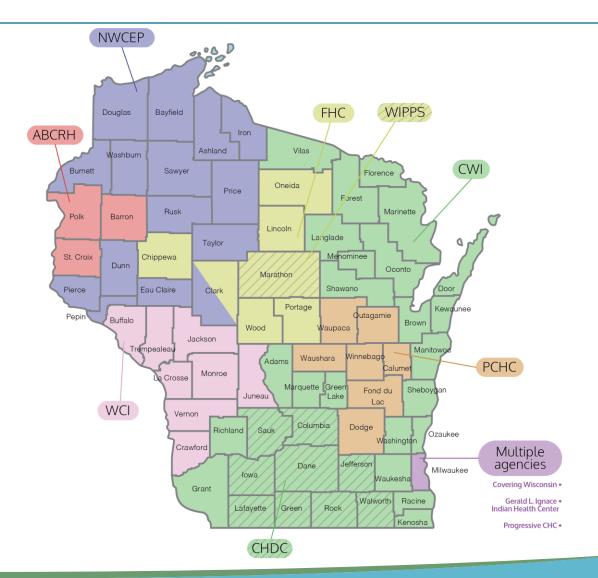
Director

Covering Wisconsin

Covering Wisconsin Navigator Service Area 2023-24

45 Navigators located at agencies across the state.

- ABC for Rural Health
- Centro Hispano of Dane County
- Family Health Center
- Findley Foundation
- Gerald L Ignace Indian Health CenterNorthern
 Wisconsin Concentrated Employment Program
- Partnership Community Health Center
- Progressive Community Health Center
- WIPPS Hispanic and Hmong Network
- Workforce Connections, Inc.



Outreach and Promotion

Covering Wisconsin:

- <u>coveringwi.org/toolkit</u> (English & Spanish)
- Ready-to-use social media graphics & videos

Download & print outreach cards & flyers –

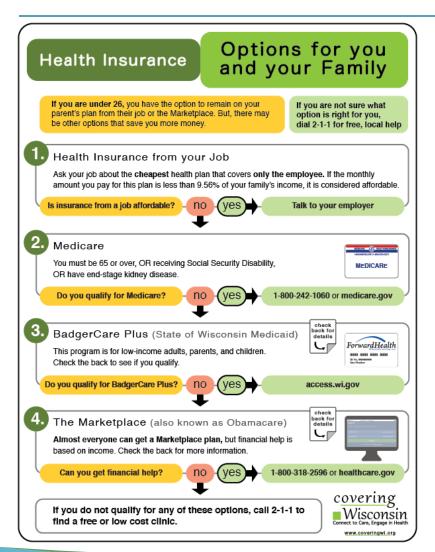
contact us to personalize!





Need help paying for

Education: Consumers and Professionals



How-To Sheets

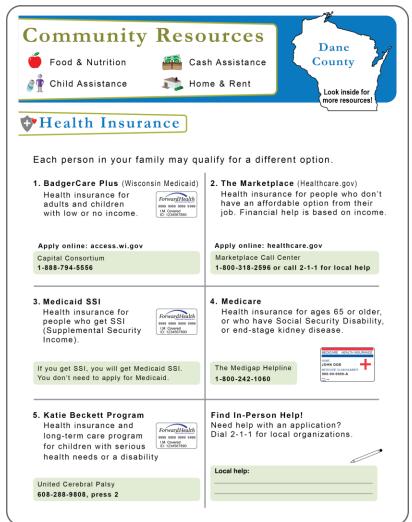
coveringwi.org/learn

English and Spanish

Community Resources

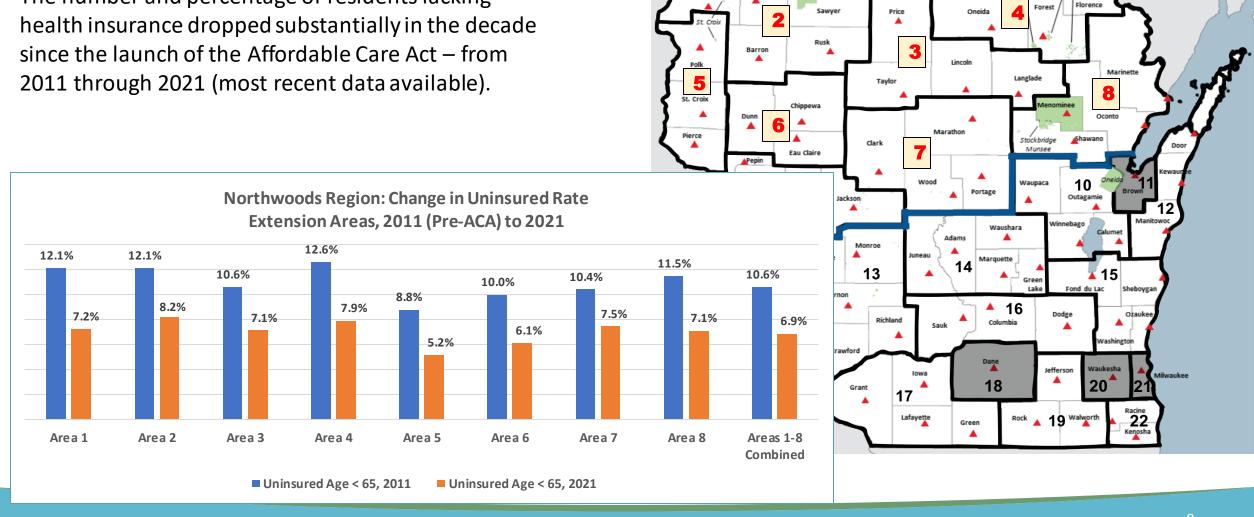
coveringwi.org/countycommunity-resources

English and Spanish



Northwoods: Insurance Coverage

The number and percentage of residents lacking since the launch of the Affordable Care Act – from 2011 through 2021 (most recent data available).



Fond du Lac

Chippewa

Forest County

Continual Community Engagement

Relationships make our work possible. Strong connections with health providers, insurers, government agencies, agents & brokers, and community organizations allow us to:

- Resolve consumer challenges more efficiently, often with a simple phone call or email
- Be the first to know about new changes and policies affecting consumers
- Offer regular and rapid feedback to agencies regarding health coverage challenges consumers face and possible solutions
- Be welcomed into community spaces to offer training and assistance



Introduction



Kirk Moore

Navigator

Covering Wisconsin

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or

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